

HIRE TERMS & CONDITIONS

BOOKING AND PAYMENT:

1. All participants are required to complete a booking form and read and agree to the terms and conditions prior to participating in any activity.
2. Hirers must be over the age of 18, all younger participants should be supervised by an adult at all times. This includes supervision on the water for Kayak, Canoe and Stand Up Paddleboard rentals.
3. If you have any medical conditions we recommend that you to seek advice from your GP before hiring any equipment.
4. We will require photographic ID along with your credit or debit card details, which will be held until the equipment has been returned.
5. Payment will be taken prior to the hire of the equipment.
6. There will be no charge for individual cancellations made up to 24 hours before the activity. No shows without prior notification will be charged at the full activity rate. There will be no charge for Group cancellations made up to 5 days before the activity.
7. Changes to your booking may be made at the discretion of Tackt-Isle Adventures at any time. Changes are dependent on the availability of staff and equipment. Tackt-Isle Adventures reserves the right, at all times, to cancel bookings at our discretion.
8. In the unlikely event of Tackt-Isle Adventures cancelling an activity for any reason, a full refund will be given.

USAGE OF THE EQUIPMENT:

9. Those using the equipment should do so under the supervision of the hirer and the provided buoyancy aid must be worn while using the equipment.

10. We strongly advise that you have adequate experience prior to the use of the equipment. Tackt-Isle adventures also offer 'Splash' Sessions which may be more suitable for you.

11. The Hirer should be contactable (for example by mobile phone) for the duration of the session. Please save our HQ telephone number into your contacts, should you need to contact us at any time during the period of hire.

12. Neither Tackt-Isle Adventures nor any of its employees or agents shall be liable in any way whatsoever for in respect of loss or damage to customer's property or for third party claims while you are in possession of our equipment.

13. Participants are asked to respect the equipment provided; compensation debited from your credit or debit card, will be sought from anyone deemed to have caused damage to equipment.

14. Tackt-Isle reserve the right to refuse hire to any individual.

15. Leasing, renting and lending of our equipment is prohibited.

16. All equipment will be checked prior to rental. All Defects or damages to equipment should be reported to a member of staff at the earliest opportunity.

SAFETY:

17. It is the hirers responsibility to adhere to any and all guidance offered by Tackt-Isle Adventures in regards to safety measures and the terms as listed above, they are for your own safety.

18. Please consider weather conditions and tides and currents before using the equipment.

If in doubt, don't go out!